



Frequently Asked Questions

Does Mercy Touch run a Child Sponsorship Program?

In 2020, Mercy Touch transitioned from an individual-based child sponsorship model to one of collective family support. This means that the donated funds are pooled together to ensure that each child in the home is supported equally. This decision was also made to avoid perceived preferential treatment such as unequal distribution of gifts and letters. Moreover, an instable economy results in fluctuating costs which at times can be unpredictable. Unrestricting these funds, gives us the freedom to re-allocate funding to meet the changing needs in the homes.

How are children identified for care and how does Mercy Touch support them in their transition out of the homes?

Mercy Touch currently runs a boys' and a girls' home. Child intake ages vary based on the unique circumstance of each child. Children are identified through our outreach programs and with the help of social welfare. Mercy Touch supports children post-high school graduation as well. We offer post-secondary support, and skills and vocational training for youth transitioning into adulthood. We continue to mentor our children and maintain our relationship as family even when they leave the homes. Mercy Touch also encourages the children to connect with their relatives through periodic visits and communication. To date, Mercy Touch has supported over forty children through the children's homes.

How much of the funding goes directly into the programs?

Mercy Touch has staff and volunteers both in our office in Canada and in Zambia. Private donations fund most of our administration costs. Our promotional costs are very small and we have transitioned to paperless updates. Mercy Touch takes pride in the assurance that all designated funds are allocated and distributed as designated.

Does Mercy Touch host teams and volunteers?

Typically, Mercy Touch hosts teams and volunteers once to twice a year each. International visits are on hold indefinitely until travel restrictions are lifted and the COVID-19 pandemic ends. There are several ways to get involved and interact with the staff and children virtually as we launch virtual trainings and programs. Contact us to learn more.

Approximately how much do people usually donate?

We accept donations for our programs of any amount. Typically, regular donors donate a minimum of \$40 monthly, or \$480 annually. One-time donations of any amount are appreciated as well.

What are the payment options?

We accept monthly and one-time donations as follows:

Cash, PayPal, CanadaHelps, Mailed Cheques, and Pre-authorized Debit. Cheques should be payable to Mercy Touch Mission. Donation links and a pre-authorized debit form can be found on our website at: www.mercytouch.net. Canadian donations will be issued a tax receipt.